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Your ref: RCH AAS21
Our ref: AAS21
Date: 28th September 2021

The Scottish Housing Regulator
Buchanan House
58 Port Dundas Road
Glasgow
G4 0HF

Dear Sir/Madam

Annual Assurance Statement - River Clyde Homes (RCH)

This letter sets out RCH Board's assessment of Business Assurance. The Board is satisfied that, to the best of its knowledge, RCH is compliant with:

- All relevant regulatory requirements as set out in Section Three of the Regulatory Framework
- The Regulatory Standards of Governance and Financial Management
- The relevant standards and outcomes of the Scottish Social Housing Charter
- Our statutory obligations in respect of tenant and resident safety, housing and homelessness and equalities and human rights.

The Board's assurance is based upon the considerable evidence that has been made available by management on an ongoing basis. The evidence includes, but is not limited to, the following:

- Board and Committee Reports and Minutes
- Reports about performance in key areas
- Benchmarking
- Policies and Processes
- Internal and External Audit Reports
- Customer Consultation outcomes
- Our ARC Return and STAR Survey

RCH management has adopted a focus on continuous improvement and has developed a Business Assurance Action Plan which is reviewed by the Board on a regular basis. The Board is satisfied that the Action Plan adequately addresses areas for effective improvement or enhancement to existing controls.

To supplement the ongoing governance of Business Assurance undertaken by the Audit & Risk Committee, the Board also have access to an online portal which holds a repository of evidence supporting Business Assurance compliance. This enables the Board to analyse and review on a real time basis.

We are assured that River Clyde Homes has the necessary arrangements in place to identify any risks to compliance in the course of the conduct of our business and governance arrangements.

In reviewing our compliance with the Regulatory Framework, we are assured that we are working towards having appropriate systems in place for the collection of equalities data. We are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

As Chair, I was authorised by the Board at a meeting held on 28th September 2021 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

I confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the SHR.

Jillian Moffat
Chair, RCH Group Board

Date: 28th September 2021